



Release notes

Version 3.3.0

07/03/2025

Document Version 1.0



This document outlines changes, developments and bug fixes that have been applied to the Micad FM Helpdesk product since its last feature release v3.2.0

Latest release details of the software:

Version = v3.3.0

Date = 07/03/2024

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Developments and changes

v3.3.0

Reactive Module

#14040. If a Maintenance Contract has been marked as Inactive it now will no longer be available when logging a reactive job or assigning to an asset.

#14795. Maintenance Contracts now has a new field “Risk Rating”.

#14902. The area underneath jobs tables (Blue Area) for incomplete jobs has now had pagination added to it. So that when a large number of jobs are displayed here, it improves the performance of the system.

Assets

#13769. As FMv3.3.0 launches with the new Micad Assets module, clicking Asset Register will now open a new tab to the new module. Clicking Manage Assets now opens up the old style asset table, where you can search for assets but only view their job & PPM information and update the maintenance contract. All new assets and asset edits now needs to be done in the new module.

Resource Portal

#13335. In the main FM settings there is now a flag for users to hide the asbestos warning on the Resource Portal.

Bug fixes and improvements

v3.3.0

#13190. PPM Metrics Threshold values would not accept decimals. This has now been rectified.

#1327. Fixed an issue in the PPMs Locations Table whereby the Department sometimes did not display correctly.

#13823. Depending on the order a job was paused the notes would display in the incorrect order of a job. Notes now display in the order they were entered into the system.

#13932. When a job has multiple lines, if one of those lines was in the status of "Further Resource" and someone requested Additional Labour via a separate line, a new line would not be generated as the system already thought the pre-existing line showing Further Resource was all that was required. Now a new Further Resource line will be created in any circumstances.

13998#. When updating a PPM Locations base date you would get a confirmation message but the screen would not refresh and the Occurrence calendar looked as though nothing has happened. The screen now auto refreshes.

#14041. In the recent calls table jobs were sometimes duplicated. This has been resolved.

#14131. V3.2.0 introduced a bug on the jobs pending screen that cancelling a call would cause an error. This has been resolved.

#14749. As some documents from the mobile app contain the operatives name, if the name had an apostrophe in it this would produce an error when trying to open the file and has now been rectified.