



## Release notes

31/01/2024

Document Version 1.0



This document outlines changes, developments and bug fixes that have been applied to the Micad FM Helpdesk product since its last feature release v3.1.5.

Latest release details of the software:

Version = v3.1.5.11.2

Date = 31/01/2024

### Developments and changes

<b>A</b>	<b>Assets Module</b>
<b>1</b>	Pagination has been added into the Assets grid page displaying 100 records at a time, this is to improve performance and limit results as many users assets searches return results in the thousands.
<b>2</b>	V3.1.5.10 - Every time an assets location is updated now the table on the right of the page will log the change so you have an audit trail of when an asset was moved.
<b>3</b>	V3.1.5.11 – You can now search for a location when entering an asset.

<b>B</b>	<b>Administration</b>
<b>1</b>	System Users: There is a new permission for each user now called “Can Edit Assets”. This is defaulted to TRUE by default. If unticked then a user will only be able to open assets and read the data, they will not be able to make any changes on screen to the form or upload documents.
<b>2</b>	Added the ability to remove the Work Order link in the emails sent out to resources. If you want this disabling, please contact support.
<b>3</b>	V3.1.5.10 – Cost and Account Codes can now work one of three ways: <ol style="list-style-type: none"> <li>1. Free Text</li> <li>2. Chosen from a list of predetermined codes</li> <li>3. Codes defaulted based on location</li> </ol> Previously you could only default a code based up to Floor, now you can on Ward also. You can also have a mixture of 2 and 3 above rather than one or the other.
<b>4</b>	V3.1.5.10 – In Admin -> Sub Categories -> Priorities you can now choose which Priority is considered the Top (Red) priority rather than Micad having to set this for you. Also you can select more than one top priority so more than one type of job appears red in the jobs list.
<b>5</b>	V3.1.5.10 – On the configuration of emails that go out there is a new tag which can be used <\$CallImage> this displays the logo of the FM system on the emails.
<b>6</b>	V3.1.5.10 - For clients with a SQL connection a new view has been created called View_Users. As you do not have access to the full users table this will give you enough information to go on when writing reports in order to identify the user linked to a task.
<b>7</b>	V3.1.5.10 – Made it so for external resources in the “Email” field you can now have multiple addresses if you need job notifications going to more than one person. Must be in the below format Person1@micad.co.uk;Person2@micad.co.uk
<b>8</b>	V3.1.5.10.2 – Clicking on drawing links and asbestos links within the Micad FM software used to call the drawings from the Micad IPR. New security has been applied requiring IPR login which is non-conducive to Micad FM users. Now the drawings and asbestos records open within the Micad FM application itself and load faster.
<b>9</b>	V3.1.5.11 – If a user has no access to the PPM module they can no longer get into a PPM via the operative calendar.
<b>10</b>	V3.1.5.11 – Within General Parameters and the Portal customisation pages there are now more settings which you can control which previously you would need to contact Micad to turn off and on. Please see appendix 1 for a list of these parameters.

11	V3.1.5.11 – There is now a permission “Edit PPM” if not active then a user will only be able to open PPMs and not edit them.
12	V3.1.5.11 – You can now search for a user.
13	V3.1.5.11 – You can now print a Job Card or List when it displays without having to export to another application.
14	V3.1.5.11 – In the Audit section there is now a page to show what emails have been sent
15	V3.1.5.11.1 – Enhanced Area for Maintenance Contracts has been developed
16	V3.1.5.11.2 – Jobs landing from ZetaSafe can now have the location completed if ZetaSafe has been linked with the IPR. Please ask your account managers for more information on this.
17	V3.1.5.11.2 – Work Types now have a column against them called Documents. Clicking on the number opens a pop out where documents can be attached to a Work Type. These then appear in the documents area of a reactive job on the Mobile App. This is designed to show certain key documents like Risk Assessments for types of Reactive Jobs.

C	<b>Mobile App</b>
1	The Raise Reactive Job button that is an action button whilst running on a PPM Job will now no longer close the PPM job also. This allows the user to raise as many reactive jobs as they wish whilst running on a PPM. The PPM job then just needs to be completed/paused in the usual way.
2	New Mobile Services are required to use the soon to be released Micad FM Mobile App. v3.1.5.8 is required for the new App.

D	<b>Reactive Module</b>
1	Added a drop down filter for Site and Building on the reactive jobs pages
2	V3.1.5.10 – You can now search via the “Schemes” field on the Search Calls page
3	V3.1.5.10 – There is a new system wide setting in General Parameters, Recalculate due/target resolve date ?
4	If ticked when a new line is created from any source, the Due and Resolve dates for the new line will not be the same as previous lines, instead they will recalculate based from the Line Entered date, thus ensuring your KPIs shift based on new lines being created.
5	V3.1.5.10 – If your system is setup to take the Allocation Type from the default “Tag” (Location, option 2 as we call it) This only used to work on jobs coming from the Customer Portal. This now works on Quick Log and Call Logging in the main system as well.
6	V3.1.5.10.2 – Micad FM now links to Micad Audit to receive audit failures as Reactive Tasks, with or without the Micad IPR software also.
7	V3.1.5.11 – On the notes versions of the reactive pages you can now confirm multiple notes have been read at once.
8	V3.1.5.11 – The schemes field can now have values archived or deleted to make it easier to see live schemes. As well when setting up a scheme you can enter a value to report against.
9	V3.1.5.11 – A new field is added Job Header Status, where you can customise your own statuses. This will be available in the mobile app soon as well.
10	V3.1.5.11 – On the jobs pages you can now select to only view jobs overdue based on either the due date or resolve date.
11	V3.1.5.11 – Maintenance Contracts have been added to the Call Log page so if an asset is under contract and added to the task, you will see this information in the job.

E	<b>Customer Portal</b>
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<b>1</b>	Added functionality to disable the view recent calls window whilst logging a call. Please contact support if you would like this enabling
<b>2</b>	V3.1.5.11 – There is config to make the Access Available field free text or drop down, if drop down there is a new page to add values in Administration. Also if the label does not read Access Available the pop out showing this as mandatory will now display the label name.

<b>F</b>	<b>PPM</b>
<b>1</b>	PPM Job Card now displays a list of assets in a table for a check sheet including if it's a system with child assets. All child assets are displayed
<b>2</b>	V3.1.5.10 – When a PPM creates a reactive job in jobs pending. In the database there is now a field which tells us which PPM Occurrence this reactive job was sourced from. This is going to enable reports in the future to easily identify which PPM tasks created remedials.
<b>3</b>	V3.1.5.10 – The PPM Job Card now displays PPM Metrics as well.
<b>4</b>	V3.1.5.11 – When reactives are created from PPM Metrics it now includes the comments from the PPM job as well.
<b>5</b>	V3.1.5.11 – We can support frequencies such as 2 Daily as in every 2 days.
<b>6</b>	V3.1.5.11 – The PPM pages now show a unique ID for the PPM as well as the PPM location table and the PPM Occurrence. Dept is now back in the locations table. You can now attach documents to individual PPM Occurrences which will soon follow through to the mobile app for photos.

<b>G</b>	<b>Stores Module</b>
<b>1</b>	When issuing stock to a Reactive Job now you have to choose a person on that call line to add the stock too. This is for better financial reporting and to stop duplication of materials costs against each person on the call line.
<b>2</b>	In a stock part at the location level you can now add "On Order Qty" this is so in a future report we can demonstrate what stock is already on order. When booking stock into that location this value will decrease automatically.
<b>3</b>	V3.1.5.10 – Stock Levels report can now show below "minimum value" or "on or below reorder level"
<b>4</b>	V3.1.5.10 – New report stock transactions to export out stock issued

<b>H</b>	<b>Resource Portal</b>
<b>1</b>	V3.1.5.11 - A new button has been added to view the permit docket if one is attached to the job.

<b>I</b>	<b>Manage Resources</b>
<b>1</b>	V3.1.5.11 - A resource can now be marked as Authorise Permits, which will make their name appear when completing the permit form.
<b>2</b>	V3.1.5.11 - You can now search for a resource

### Bug fixes and improvements

#### v3.1.5.3

- Fixes an issue causing scheduled reports to stop running correctly
- When trying to create a PPM Hierarchy, after entering the PPM number of the PPM you want to link nothing would happen. A configuration issue has been resolved that was preventing this from happening.

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- 3. Fixed a security issue preventing older Microsoft documents from being uploaded e.g. .doc & .xls files.
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#### v3.1.5.4

- 1. Update to backend services and file libraries in accordance with latest security requirements
  - 2. Fixed an issue on the Reactive Job Details reports whereby the asset id shown was that of the asset in the database not the asset id which users use whilst in the application.
  - 3. When pausing a PPM on the mobile App and adding notes, the notes would not pull through to the main system. This has now been resolved.
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#### v3.1.5.5

- 1. Fixes an issue whereby the Cost Centre & Account Code fields would appear to save data when looking at a job via the main system, but then in the database and subsequent reports the data would not actually be saved.
  - 2. Any column fields created against asset types using the date format was asking for the date in the incorrect format. Has now been fixed to the UK standard format for date.
  - 3. Document links for location (Tagged) documents may have been broken when trying to view in the iOS mobile App under the “Info” button. Configuration changed to ensure this does not happen.
  - 4. Any resources that had an allocation type that was not “All” could have been assigned jobs that did not match their set allocation type. Now resources and jobs allocation type must match in order to assign work. Note: if you still require the system to be open and allocate to anyone, we can apply a further update to allow this to happen. However, users are advised to configure their system as intended.
  - 5. Temporarily suspended alterations to the HTML boxes in some settings pages whilst a potential security risk is fixed. If users want anything changed to these fields, they can contact Micad Support.
  - 6. When using the single allocation screen if you altered the due date, it would then display to the user in the wrong format. It would not stop any functions, but the display issue has been resolved.
  - 7. If an unsupported file type were tried to be uploaded in the customer portal no message would display and the user would think they were successful. A message now displays.
  - 8. Users attempting to use the reset password email functionality on the Customer Portal found the link in the email they received just took them to the login page for the Customer Portal. This now takes them to the correct page to reset passwords.
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#### v3.1.5.6

- 1. Fixed an issue trying to open documents from the Administrate -> Maintain Tags page would not open the documents.
  - 2. Re-enabled the use of HTML boxes temporarily suspended in v3.1.5.5
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#### v3.1.5.7

- 1. On several pages in Administrate that present data in a list e.g., Sub Category, Work Types etc. Depending on the amount of data on screen clicking “New” at the bottom of the screen would put the last record on the page into Edit Mode and create the new record further up the page. Clicking “New” now puts the user into Edit Mode on the new record.
- 2. Adding special characters to reactive job notes e.g.!“ £\$%^&\*, would be removed after clicking add notes. These have been re-enabled.
- 3. The PPM Category Drop down on the PPM Scheduler page was displaying deleted PPM Categories. These now no longer display.

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4. Some location drop downs would present the data at start the record with \*\* before the location name. This was due to an issue with displaying linked data/locations as these should be displayed in either blue or black when linking back to a previous location drop down.
  5. Fixed an issue causing no data to be presented on the Permit Job Card/Report after a permit has been created.
  6. The new locations table now loads quicker and more than 25 records at a time. Users experiencing the locations table not scrolling all the way to the bottom should change the resolution of their window as this was a display issue only. Data now scrolls through all locations allowing the search functionality to be used quicker. Searching all records without scrolling will be fixed in the next major release.
  7. The customisable text on the Customer Portal homepage was not aligned on the page properly. This has been resolved.
  8. The new functionality in v3.1.5 to rename data labels in the Customer Portal, did not work for the field "Access Available" this has now been resolved.
  9. Fixed a bug in the stock module that would allow stock items to be set against a deleted Worktype and make them not appear on reports.
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#### v3.1.5.8

1. When registering on the customer portal the region would not be remembered until a customer has logged their first job. This has been resolved.
  2. Added more validation to the PPM Locations table when adding a new PPM. Previously users could add a PPM to a region, and this would not display in the table but would in reports. PPM Locations now require a minimum of Region and Site.
  3. Clients with v3.1.5.8 before 26/05/2021 can still add new assets even if the user has "Can Edit Assets" set to false. This has been resolved.
  4. If you deleted an assets asset ID and saved, next time trying to open the asset it would error. Asset ID is now mandatory and can not be left blank.
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#### v3.1.5.9

1. Jobs completed by an external resource were not displaying in an assets history. This has been resolved.
2. Resolved an issue causing the allocated jobs page to load slowly.
3. If an asset field contain a character such as a /, when the asset copy button was pressed this would cause an error. The copy function has been updated to include fields with special characters.
4. Fixed an issue on a PO where the PO creator name was not displaying
5. Fixed an issue where the Site and Buildings address pop out on the call log page did not work
6. Some sites appearing as deleted in PPM Location drop downs this has been resolved.
7. On the Jobs Pending Page the number of pages would not automatically update after applying a filter, the wrong numbers of pages were displaying until a new page was selected. This has been resolved.
8. When a Ward name was changed this would break reactive calls, PPMs and assets. We have written a routine to correct the names when Ward names are changed.
9. Changed a filter on the find PPM page to look at PPM Resource Type rather than an individual resource as this filter has not done anything for several versions.
10. Realign how a PPM Header was displayed as the data types were central to the screen

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11. In the PO module when receiving goods or invoicing the calendar picker for the date only showed on the first line and if a PO line value had 4 digits, the auto populate feature would display rogue characters and the figure would need to be entered manually. These issues have been resolved.

12. POs were no longer editable once sent, they now can be except for the status invoiced and cancelled.

13. When adding notes from the main call page we have re-introduced a space between notes as they were proving difficult to read.

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### v3.1.5.10

1. When using the PPM Scheduler, if you selected daily frequency and then month view the page would error. This now returns no results as we can not depict daily occurrences in a month view.

2. When running the PO Details report the cost code column might display -1 or no data. This has been resolved.

3. Floor and Room Code were not showing on email Tags this has been resolved.

4. With the link to ZetaSafe we have fixed an error when the jobs arrive in Micad the priority value was correct but not actually calculating the Due and Resolve dates. These now calculate correctly.

5. When ZetaSafe jobs land in Micad they appear in both the grid and missing details area at the bottom of the screen. After a location is added the jobs still appeared in the missing details area. This has been corrected.

6. In the Customer Portal, if the Sub Category names started with a symbol such as ( then when reviewing the work types it would put the related work types at the bottom of the suggestions not the top, this has been resolved.

7. On the maintain surveys page it was filtering the answers based on non deleted values but the questions in the drop down were showing deleted values. This has been resolved.

8. On the Quick and Call Logging pages if an asset has a ward attached to it, when logging a call the ward field would reset back to no value and only on the quick log page could you re-enter it. The call logging page would just not allow it. Both pages work correctly first time now.

9. On the Resource Created tasks page, you could click on a task and a different one would open. This has been resolved.

10. In the mobile App Reactive the data relating to asset columns was not included in the information for assets. This has now been included.

11. Fixed an issue where the PPM Job Card would not display any data

12. In the Mobile App PPM Asset Column Data was not being sent as part of the asset information. This has been added now.

13. When entering a New PPM Location and choosing the floor the form would sometimes display floors from other buildings, this has been resolved.

14. Previously you had to be within a Stock Item in order to add another. The New button has been added to the catalogue page as well now.

15. Programming has been re-written to enable the PPM schedule page to load up much faster as was timing out in some instances.

16. If turned on, a customer using the customer portal can press the incomplete button to raise a new line against a completed job. The new line created was done so with the incorrect allocation type making it impossible to open. These are now created with the same allocation type as the previous line.

17. The absence calendar could display incorrectly on the page if a client had a large amount of absence types. This now displays correctly.
18. Fixed a display issue not allowing all columns to be shown on the Reactive Jobs pages if all columns were selected.
19. If a new call line was raised from the Resource Portal, the priority on that new line would not be calculated. This has now been corrected.
20. Fixed an issue on the Maintain Customer Satisfaction Survey configuration page. If the page had not been used before it would error.
21. If the frequency "Daily" is used in the PPM module, this could create duplicate PPM tasks in the database. This would sometimes not allow for the actual daily task to be altered in the main system. These duplicates will no longer be created.
22. If an asset belonged to a Site or Building only you could not search for it. This has been corrected.
23. If a resource has an absence booked this was not displaying straight aware when loading up the Jobs Pending page. This now loads up without the need to refresh the allocation date.
24. When trying to open tasks from the "Recent Calls" area of a job this would sometimes produce an error. This has been fixed.
25. The setting for Users "Non allocated Pri 1 Email?" is designed to email any users with this ticked when a "Top Priority" (see above) Job has landed in Jobs pending but is not allocated within so many minutes. These emails were not working and we can now prescribe how many minutes after being logged you would like these emails to go out in General Parameters.
26. After adding the new Site and Building drop downs to the jobs pages, this made the old search box not work when searching for a site or building. This has been corrected.
27. Fixed an issue with the jobs counters not showing the correct values based on a users allocation type.
28. Booking stock back in from a job was not re-calculating the materials cost this has been resolved.
29. Fixed an issue on the PPM Planner and Absence Planner pages which would display the current week a week in the future. Now set to the international standard.
30. When amending an assets location it could sometimes show floors not belonging to the building already selected unless the whole drop down list was refreshed. This has been resolved.
31. When opening a PPM where the first location in the locations table had a deleted entry e.g. deleted asset, this would cause the PPM to not open and unexpected error. The page now allows you to open the entire PPM.
32. Asset fields with an underscore in their name (under certain conditions) were preventing the asset from being copied. This has been resolved.
33. The PPM Job Details box now displays correct formatting much like when its in edit mode.
34. Fixed an issue on the Customer Portal registration page showing deleted locations.
35. On the manage customers page clicking "New" would put the last entry into edit mode rather than actually adding a new record. This now works correctly.
36. If in use the "Target Resolve Date/Time" was not correctly calculating on lines created from the App. This now works as intended.
37. In the stock issue and receipt pages three fields on the search area did not function correctly, these have been replaced so you can now also search on:

- Supplier Name

- Resource Code

- Supplier Part Ref

38. Fixed an issue causing the Micad FM mobile app to initially load slowly

39. The PPM Jobs Pending job counter did not count correctly those PPMs that were at site level.

40. Fixed an issue where by when the next years worth of PPMs are being generated, PPM suppression may not have been working.

41. There was an issue preventing the “Call Completed” field being completed on some reports this has now been resolved.

42. Unlike the main system you were not able to search for Asset IDs on the customer portal. This has now been enabled.

43. On the PPM schedule page when using the “Statutory” drop down to filter this was showing deleted options. This has been corrected.

44. Emails going out from the Quick Log and Call Logging pages had a different “From” address/name. They now have the same value.

45. Fixed an issue preventing a username for the main system only being able to be 15 characters long in the Username field.

46. Fixed an issue for some reactive jobs not being able to be edited via the error message “Please enter cost code”.

47. When logging into the Resource Portal as a DEL resource, any jobs which were resource created jobs from the App were unable to be opened. This now works.

48. Improved the closing a note process for Jobs created via the ZetaSafe link as some Results Notes in ZetaSafe were not showing as closed.

49. Corrected an issue where by any comments from a PPM job were being overwritten when the final person completed a PPM. Previous notes from pauses/completions were being overwritten. A PPM Job will now have all comments on it.

50. In the resource portal after completing a PPM, the page would only partially refresh, some of the previous PPMs data was visible. This now refreshes in full requiring you to click on the next job.

51. When copying an asset the confirmation message would appear twice. Now only appears once.

52. When creating a new PPM from the start after creating the header the page did not correctly load missing the documents section. This has now been resolved.

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#### v3.1.5.10.2

1. The originator field was displaying entries as they were entered into the database rather than in alphabetical order. This now displays from A to Z.

2. The month view of the PPM Scheduler was not displaying all records this has been resolved.

3. Pausing a reactive job via the main Micad FM Desktop application (on the Allocated Jobs Page) would create new lines, but the short and long descriptions of the lines would be the same thus creating too much text in the

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short description. These additional lines now have the same short description as previous lines, just like pauses from the mobile app.

4. If using the Ward field you could not sort A to Z on this column in the reactive jobs pages. This has been resolved.
  5. If a customer tried to update notes via the Customer Portal on a job line higher than 1 or not their job at all it would error. This now works as intended.
  6. If using the Schemes field the drop down would show entries twice once as deleted the other as live. This has been resolved.
  7. Users were unable to save every other record on the Maintain Contracts page due to an error on this page. The error is no longer present.
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### v3.1.5.11

1. The Dev Request form has been removed from the Admin module as it is no longer used.
2. On a Purchase order if the first line was deleted you were unable to add a new line, there is now a button for this.
3. On the Customer Portal, when clicking the Incomplete button and then clicking Cancel on the message pop out, it would still raise a new line. This has been resolved.
4. On the PPM Scheduler the times displayed on Green “Done” Occurrences spanned all time records e.g. from 01/01/2023 – 31/01/2023 would not add all time bookings, it would show the full months worth of hours. This has been resolved.
5. When adding a new call line manually the buttons for “Save and New Call” now disappear showing you are in data entry mode.
6. When adding a Risk Assessment to a location the New button still presented implying you can have more than one. After one has been assigned the new button now no longer shows.
7. Whilst on a PPM page if a user pressed the Enter key it would return them to the find ppm list. This has been rectified.
8. When creating a new system user or resources, after completing the first part of the form and clicking update, the user list would alphabetise and the user you had just entered would not be the one selected. Updating now stays on the new user so you can complete their permissions.
9. Compatibility issues with modern browsers has now been fixed including empty text boxes not being allowed to type in them, date pickers in the reports and more.
10. UoM has been added to the Stock Issue Screens.
11. If a priority was deleted on the Resource Created Jobs page all old jobs with that priority would appear. This is no longer the case.
12. If you reallocate a job whilst its Assigned confirmed started the status would not change, it now changes to Assigned Not Started.
13. The search calls page was only displaying top 100 results, it is now paginated 100 results per page.
14. Stores Expiry email was not working, now works on expiring stock items or documents for users with it selected.

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15. When sorting the order of jobs on the jobs pages, and then going on to page 2 or higher the sort order would not carry through. This has been resolved.
  16. On all screens the “Ward” field has been renamed to “Dept”
  17. Some emails generated by failing a risk assessment were being sent as blank emails. These blank emails now no longer send.
  18. The Search calls page would return jobs multiple times if they had more than one line. Jobs now only appear once.
  19. For users with all allocation types selected, the All box now stays ticked to show as such.
  20. Removed a message about valid email address on the call logging page.
  21. The item code was missing from the stock transfer page, this is now back.
  22. When a job was marked as Incomplete on the customer portal a blank email was sometimes sent, this has now been resolved.
  23. If a Ward/Dept name was used across multiple floors it would always default to the first one in the list even though the room would be on a different floor. This has now been resolved.
  24. Sorting by Ward/Dept on the Jobs pages now works.
  25. The Maps page would sometimes error with lots of data, this has now been improved.
  26. In v3.1.5.10 the asbestos and room information icons were made to only appear if such information existed. The PPM Jobs Pending page was missed from this improvement which has now been corrected.
  27. When creating a new Maintenance Contract, sometimes the resources did not populate properly based on the resource type selected. This has been rectified.
  28. The Badge counter on PPM jobs due was not showing the correct value for the week this has been resolved.
  29. The stock catalogue page did not display “All” when selecting it, we have updated this to 100+ and made it work correctly.
  30. If a users PO approval limited had been deleted, they could still approve POs. This is now resolved.
  31. Asset ID and description now shows on the PPM Jobs Pending Page.
  32. Room number was not displaying on the Resource Portal pages. It now does.
  33. Fixed an issue where stock issuing to a PPM job could be duplicated. This has now been resolved.
  34. Fixed an issue where absences were not displaying on the calendar properly.
  35. A scheduled report issuing “Monthly” was issuing a few hours early. This has been corrected.
  36. If a username was too large like an email address the system would not let them login. Email addresses are now ok to be used for usernames.
  37. Assigning Daily PPMs on the week view would not do the correct 7 day period. It now does.
  38. When adding a new reactive category in the order type drop downs deleted values were showing. They no longer show.
  39. In the resource portal corrected a spelling mistake “Requried”
  40. In the resource portal estimated cost was not showing the correct field it now shows the estimated cost field that’s becomes available against certain allocation types.

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### v3.1.5.11.1

1. The PPMs Expiring Today Widget on the dashboard was looking at release date not expiry date. This has been rectified.
  2. If a maintenance contract was deleted any job associated to it would not open.
  3. If a job was logged from the resource portal the operator field was not being filled in
  4. The Resource Portal was displaying completed PPMs as duplicates number of times. This has been resolved
  5. If a Ward/Dept has been removed from the IPR this would cause some records not to open. We have made further improvements to let the records open and highlight when a dept has been changed so users can make other amendments.
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### v3.1.5.11.2

1. If you did not have access to all Allocation Types, when adding a Work Type, it would put an existing record into edit mode, rather than inserting a new type. This has been resolved.
2. Jobs logged via the Resource Portal did not apply the same rules to Allocation Type depending on if this was set to use location or Subcategory. It now follows the same rules as the rest of the system with a config option.
3. Large amounts of text added to a Reactive Job via the customer portal would cut off after so many characters. This has now been extended.
4. Deleted values on the Maintenance Contracts page no longer makes a record unable to open.

## Appendix 1 – Configuration Options

Below is a list of all the configuration options that previously Micad needed to change whereas now users can set themselves.

Page	Config Name	Function
General Parameters	Reactive colour coding user ?	Read Tool Tip
General Parameters	Reporter logging refresh	Stops the email address book showing when logging a call if turned off
General Parameters	Resolved date	Activates the second KPI on reactive tasks for resolve date
General Parameters	Hide depts	Hides the Department/Ward Field from the main system
General Parameters	Disable entered date	On a call line stops the entered date from being altered but still displays
General Parameters	Use location default allocation	Makes the Allocation Type get completed from the default setup in Maintain Tags based on location rather than SubCategory
General Parameters	Enable ecodes	Uses Estates Codes for the PO Module
General Parameters	Remove work order link on email	Removes link to job cards on bottom of email to resources/contractors when allocating and emailing
General Parameters	Hide html text boxes	Stops HTML boxes being editable namely email content and disclaimer
General Parameters	Use schemes	Uses the schemes functionality on reactive jobs
General Parameters	Use plain text account codes ?	Makes the account code field free text rather than a drop down
General Parameters	Use plain text cost centre codes ?	Makes the cost centre field free text rather than a drop down
General Parameters	Use location default cost code ?	Activated default cost centre and account codes if configured
General Parameters	Recalculate due/target resolve date ?	Moves the due and resolve date targets on each line pause for reactive jobs based on the priority
General Parameters	P1 email check duration	Number of minutes before users get email about top priority jobs that are sat in jobs pending un-allocated
General Parameters	Sort room dropdowns by description	On call logging pager orders the rooms by description rather than room id
General Parameters	Do not show job card after allocation	After allocating a job choose whether you want the job card to be displayed or go straight back to jobs pending
Customer Portal Customisation	Show Register Option	Shows the registration form on the CP homepage
Customer Portal Customisation	Show login fields	Shows the login fields on the CP homepage
Customer Portal Customisation	Show forgotten password option	Shows the forgotten password option on the CP homepage
Customer Portal Customisation	Call priority prompt text	Text to show regarding priority
Customer Portal Customisation	Show planned works	Shows the PPM icon in the main menu
Customer Portal Customisation	Show new works	Shows the new works icon in the main menu
Customer Portal Customisation	Hide depts	Hides the Department/Ward Field from the CP
Customer Portal Customisation	NHS email check	For NHS Clients, if enabled those registering must do so with an email address which contains ".nhs" or "nhs.net"
Customer Portal Customisation	Disable incomplete button	Hides the incomplete button allowing customers to create additional lines on a completed job
Customer Portal Customisation	Hide Drawing Link	Shows the drawing link
Customer Portal Customisation	Enable paid for work	Shows Module Advise do not use currently
Customer Portal Customisation	Allocaton type default	Choose whether the Allocation type is completed based on Location Tags or Sub Category
Customer Portal Customisation	Disable change priority	If priority area is shown disables the ability for the customer to alter it
Customer Portal Customisation	Hide recent calls	When logging a job, hides the window that pops up showing jobs logged in the same area
Customer Portal Customisation	Use availability access as a dropdown ?	The availability fields can be free text or if ticked a drop down, if enabled in the System Categories page you can configure drop down values
Customer Portal Customisation	Use location default cost code ?	If set up default cost codes will be applied to the location
Resource Info	Enable file uploads	Shows the ability to upload files
Resource Info	Hide depts	Hides the Department/Ward Field from the RP
Resource Info	Show ppm menu	Shows the PPM icon in the main menu
Resource Info	Show log new job menu	Shows the log a new job menu icon in the main menu
Resource Info	Email address	Detail an email address when a resource adds an esitarmtd date
Resource Info	Hide Drawing Link	Hides the DWG icon to view drawings
Resource Info	Use location default cost code ?	If set up default cost codes will be applied to the location
Micad FM Mobile App	Disable stock	Disables the ability to choose a Van Store and book stock on completion of a job
Micad FM Mobile App	Disable resp/ppm asbestos	Applies the asbestos check box and report button to the app
Micad FM Mobile App	GPS interval	Dictates number of seconds app sends GPS location
Micad FM Mobile App	Disable create job	Disables resources created tasks
Micad FM Mobile App	Disable travel time functionality	Disables travel time option
Micad FM Mobile App	Enable ppm notifications	Sends notifications when PPMs are allocated
Micad FM Mobile App	Display resolved date	Shows unique Target Resolved Date if this is being used in the main system